

General Terms and Conditions Schlaubetal Camping Schervenzsee GmbH

We are glad you have decided to stay in Schlaubetal and hope you enjoy your time with us. Below you will find our general travel conditions. These apply, if effectively included, exclusively for the travel packages of the Schlaubetal Camping Schervenzsee GmbH („organizer“) and not for the §§ 651 a ff. Civil Code. These conditions apply to all, by us as the organizer be performed.

1. Conclusion of the contract
 - 1.1. With the travel registration the guest offers the Campsite the conclusion of a contract based on the travel advertisement, all additional information in the booking basis and these travel conditions binding. Registration can be made in writing, by fax or by e-mail become. If the travel registration is done electronically, the organizer confirms immediately the receipt of the booking. This confirmation does not constitute confirmation of acceptance. The contract comes with the booking confirmation to the traveler conditions. At or immediately after conclusion of the contract, the guest receives one written copy of the booking confirmation. This is the campsite not obligated if the booking by the customer less than 7 calendar days before Travel begins.
 - 1.2. If the content of the travel confirmation deviates from the content of the travel confirmation Registration, so there is a new offer of the campsite, to which he for the Duration of 10 days is bound. The contract comes on the basis of this new one Offer, if the guest within the commitment period the tour operator Acceptance by express declaration or performance of payment or final payment declared.
 - 1.3. The applicant is liable for all obligations of co-registered Travel participants from the contract, provided that this obligation by express written declaration.
2. Performance obligations of the organizer
 - 2.1. The performance obligation of the Organizer results in particular from the content of the booking confirmation in Connection with the prospectus valid at the time of travel or the Travel advertisement in accordance with all information contained therein and Explanation.
 - 2.2. The information contained in the travel advertisement is for the Organizer binding. The organizer reserves, however, in accordance with § 4 Abs.2 BGB InfoVO expressly before, from objectively entitled, substantial and not Foreseeable reasons prior to conclusion of the contract to a change in tenders explain which will be informed before booking. In particular, this concerns the Increase of the travel price due to the increase of transport costs.
 - 2.3. Changes and deviations of individual travel services from the agreed content of the contract, which is necessary after conclusion of the contract and not in good faith are allowed, as far as the changes or deviations are not are significant and do not affect the overall layout of the booked trip. Any warranty claims remain unaffected, as far as the changed Services are flawed. The organizer is obliged to give the guest over significant changes or deviations in performance without delay put. If necessary, the organizer will give the guest a free rebooking or offer a free withdrawal.
3. Deposit and final payment
 - 3.1. With conclusion of contract and if necessary delivery of the Travel Insurance Certificate is a down payment to be made on the travel price is counted. Unless otherwise agreed in individual cases, this amounts to 20% of Total price per rental object / parking space.
 - 3.2. The balance is, if not otherwise Individual case agreed, due on the day of arrival.

4. Withdrawal from the contract

- 4.1. The guest can until departure at any time by explanation withdraw from the contract with the organizer. Decisive for the cancellation is the entrance to the organizer. The guest is advised to resign in writing to explain.
- 4.2. In each case of the resignation are the organizer under consideration usually saved expenses following flat-rate compensation to: until 31st day 20% before the start of the journey, 30% until the 21st day before the start of the journey, until the 11th day before the start of the journey 50%, until 6th day before departure 70%.
- 4.3. The guest is allowed to the organizer to prove that it has no actual or low costs incurred travel expenses have arisen. In this case, the traveler is only for Payment of actual costs required.
- 4.4 . The guest is urgently the Completion of a travel cancellation insurance recommended!

5. Obligations and termination of the guest

- 5.1. The guest has occurring Defects immediately to the organizer or his stated in the travel documents Representatives to request and remedy. Claims of the traveler are omitted not only if the complaint due to the guest is omitted without fault.
- 5.2. If the trip is significantly affected by a lack of travel, so the traveler can terminate the contract in accordance with the statutory provisions (§651eBGB). The termination is only permitted if the tour operator or their representative assigns them to you by the guest certain reasonable time has elapsed without remedy. The There is no need to set a time limit if the remedy is impossible or the RV or his agent is denied or if the immediate termination of the contract justified by a special interest of the traveler.
- 5.3. claims due to non-contractual provision of the trip, the guest has within one month after the contractually provided date of termination of the trip do. The assertion can be made within the deadline only vis-à-vis the organizer the address given below. After the deadline, the Customer claims can only be asserted if it is due to no fault of compliance Deadline has been prevented.

6. Liability

- 6.1. The contractual liability of the organizer for damages that are not Body damage are limited to the triple travel price, as far as a) a damage of the guest, neither intentionally nor grossly negligently brought about or b) the Organizer for a damage caused to the traveler alone because of Fault of a service provider is responsible.
- 6.2 The organizer is not liable for performance-related services that are considered as external services only be conveyed and expressly in the specific performance description be marked as external service. The organizer is liable for Services, which include the transport of the customer from the place of departure of the tender Journey to the advertised destination, interim transport during the journey and the Accommodate during the trip. If and to the extent of any damage the customer's breach of information, disclosure or organizational duties of the customer Organizer has become the cause.

7. Limitation

- 7.1. Claims of the travel participant vis-à-vis the organizer, for whatever legal reason - with the exception of the traveler's claims out of tort, as well as for body and health damages - expire after one year from the contractually provided return date. Hover Negotiations between the guest and the organizer were asserted Claims or the circumstances justified by the claim, the limitation is inhibited until the guest or the organizer refuses to continue the negotiations. The prescriptive limitation period of one year occurs at the earliest three months after the End of inhibition.

8. Place of jurisdiction and choice of law

- 8.1. The traveler can only contact the organizer sue their seat. On the entire legal and contractual relationship between the Organizers and travelers who have no general place of residence or business in Germany, only German law applies.
- 8.2. For suits of the organizer against the traveler the place of residence of the traveler is decisive, it Unless the lawsuit is directed against registered traders, jur. Persons of public law or persons who are domiciled or ordinarily resident abroad, or their place of residence or habitual residence at the time of filing of the claim not known. In these cases, the seat of the RV is authoritative.

Organizer / Operator:

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